

STATE & FEDERAL Disaster Contact Information

Family, friends, and neighbors who wish to assist elder or special-needs storm survivors may find the following list of telephone numbers helpful:

FEDERAL

FEMA Registration	1-800-621-FEMA
	TTY: 1-800-462-7585
	Fraud & Abuse Hotline: 1-800-323-8603
American Red Cross	1-800-733-2767
	Español: 1-800-257-7575
Salvation Army	1-800-725-2769
Small Business Administration, <i>disaster loans</i>	1-800-659-2955
Social Security Administration	1-800-772-1213
	TTY: 1-800-325-0778
IRS	1-800-829-1040
	TDD: 1-800-829-4059
U.S. Department of Veterans' Affairs	1-800-827-1000
	TDD: 1-800-829-4833
Feeding America	1-800-771-2303

STATE OF FLORIDA

Florida Emergency Information Line	1-800-342-3557
Florida Attorney General Price Gouging Hotline	1-866-966-7226
Agriculture and Consumer Services, <i>price gouging</i>	1-800-435-7352
Florida Elder Abuse Hotline	1-800-96-ABUSE
Florida Volunteer and Donations Hotline	1-800-354-3571
Elder Helpline, <i>information and referral</i>	1-800-96-ELDER
Department of Financial Services Storm Hotline	1-800-22-STORM
	TDD: 1-800-640-0886
Florida Child Care, <i>resource and referral</i>	1-866-357-3239
Florida Power & Light, <i>outages update</i>	1-800-468-8243
Department Economic Opportunity, <i>unemployment claims</i>	1-800-204-2418

RED CROSS *Safe & Well*

The American Red Cross encourages those affected by a disaster to register on the Safe and Well website. This secure, easy-to-use tool, available at [redcross.org/safeandwell](https://www.redcross.org/safeandwell), allows concerned loved ones all across the country to search for registrants' posted messages, to see that they are safe. Concerned family members and friends can search for loved ones in the affected area by entering the person's name and pre-disaster phone number or address. If their loved one has registered, they will be able to see their message. The Safe and Well website is also available in Spanish at [redcross.org/cruz-roja.html](https://www.redcross.org/cruz-roja.html). People without access to a computer, without electricity, or in need of help from an interpreter can call the Red Cross at 1-800-REDCROSS (1-800-733-2767) to register.

FLORIDA 511

The Florida Department of Transportation (FDOT) encourages Floridians to stay safe during a disaster. If travel is necessary, FDOT's Florida 511 Traveler Information System is available to keep you up to date with the latest traffic information and urgent alerts. These alerts include notifications about traffic incidents, road closures, and suggested alternate routes. Florida 511 also provides severe weather notifications and the Silver, AMBER, and Blue alerts for law enforcement, all in one place.

Other ways you can use 511:

- Download the free Florida 511 Mobile app
- Sign up for a **FL511.com** account to create custom routes and register for alerts.
- Follow #FL511 on Facebook, Twitter, and Instagram.

By learning how to use Florida 511 now, you will be prepared if you need to access it during an emergency. For the latest emergency travel information, visit [fdot.gov/emergency](https://www.fdot.gov/emergency).

